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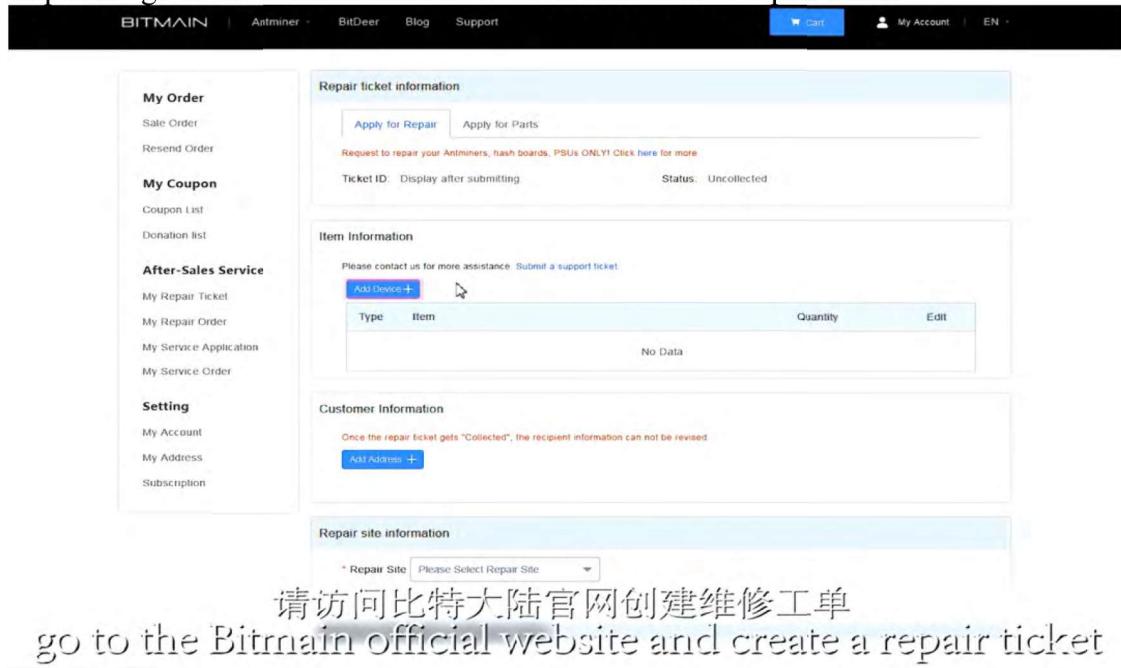
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Bitmain Support YouTube.com Channel
Antminer Repair Guide | Returning Your Antminer to BITMAIN for Repair
Video Screenshots

Screen Shot 1 Time Stamp 0:55

Caption: “go to the Bitmain official Website and create a repair ticket”



The screenshot shows the Bitmain website's repair ticket creation interface. The left sidebar includes links for 'My Order', 'My Coupon', 'After-Sales Service', 'Setting', and 'Customer Information'. The main content area is titled 'Repair ticket information' and contains sections for 'Repair ticket information' (with 'Apply for Repair' and 'Apply for Parts' buttons), 'Item Information' (with an 'Add Device+' button), and 'Customer Information' (with an 'Add Address+' button). A note at the bottom of the 'Customer Information' section states: 'Once the repair ticket gets "Collected", the recipient information can not be revised.' A large watermark in the center of the screen reads: '请访问比特大陆官网创建维修工单' (Please visit the Bitmain official website to create a repair ticket) and 'go to the Bitmain official website and create a repair ticket'.

Screen Shot 2 Time Stamp 1:13



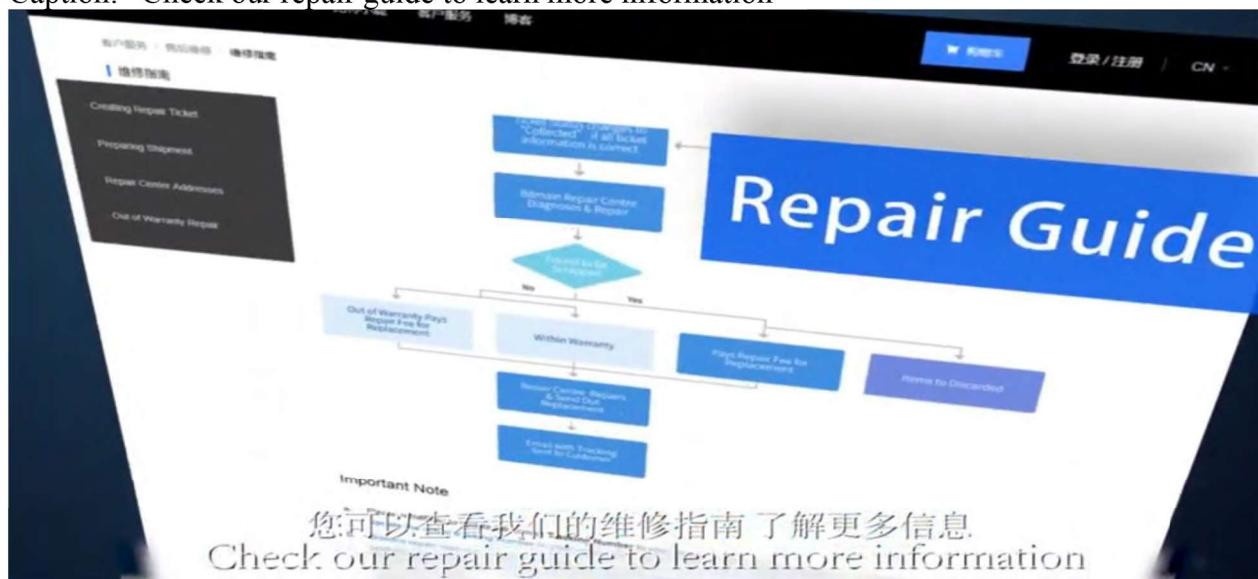
Screen Shot 3 Time Stamp 1:19

Caption: "Bitmain has repair sites across the globe for you to choose from"



Screen Shot 4 Time Stamp 1:21

Caption: "Check our repair guide to learn more information"



Screen Shot 5 Time Stamp 1:31

Caption: "After we receive your package"



Screen Shot 6 Time Stamp 1:34

Caption: "your repair ticket status in the user center"



Screen Shot 7 Time Stamp 1:36

Caption: “will be updated to “collected””



Screen Shot 8 Time Stamp 1:54

Caption: “Choose Antminer”



Screen Shot 9 Time Stamp 1:54

Caption: "choose the reliable aftersales service"

